

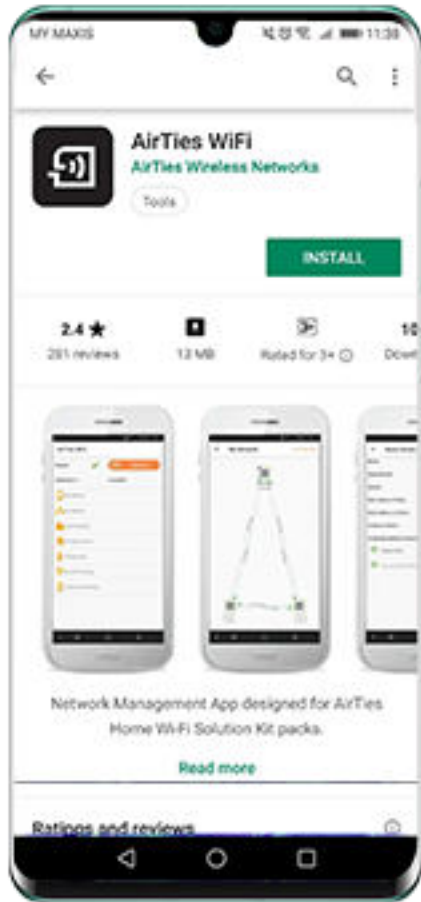
# AirTies Mesh WiFi

## Your simpler installation guide



# Getting Started

Download the AirTies WiFi app to your smartphone.



✓ **Easy to setup**

Let the app guide you through the setup process, ensuring optimal mesh WiFi placement.

✓ **Keep an eye on your network traffic**

Monitor devices connected to your network and how much bandwidth each one is using.

✓ **Set WiFi time-out**

Schedule regular WiFi pauses on your kids' devices for improved parental control.

✓ **Guest WiFi**

Make sure your network is always secure by easily creating a separate WiFi network for your visitors.

✓ **Energy saving**

Stay green and save the environment by controlling your WiFi time on/off.



# What's in your box?

First, unpack your single unit mesh WiFi box. It should contain the following:



1 x Mesh WiFi Unit



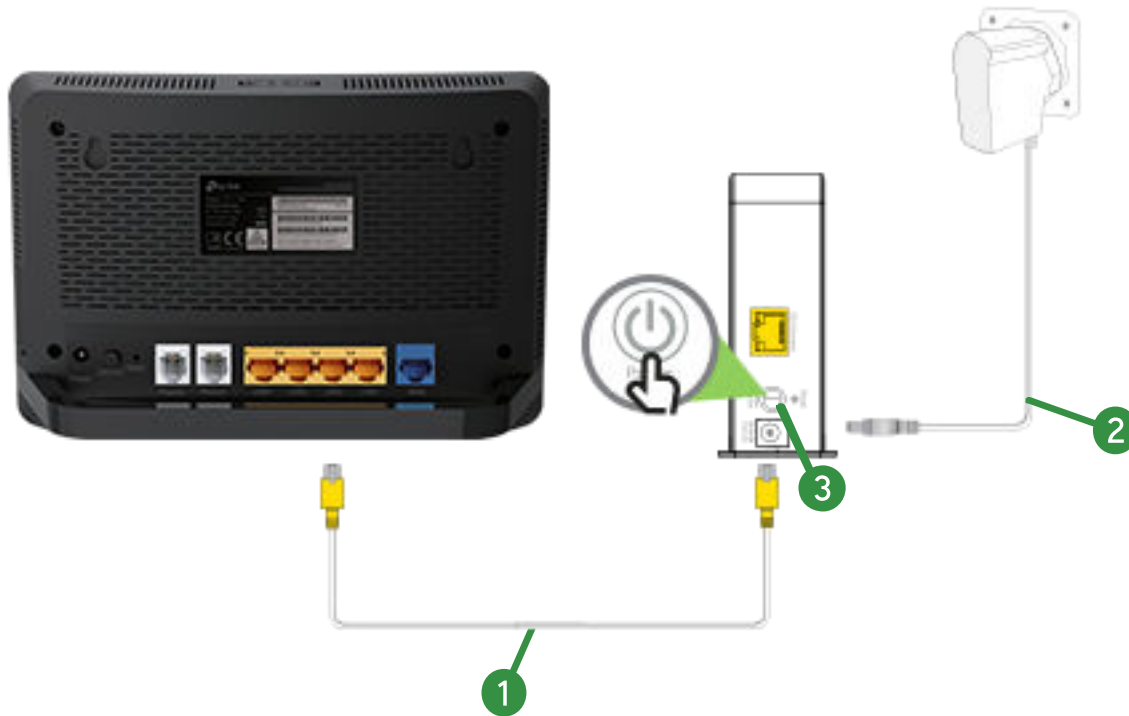
1 x Power Adaptor



1 x Ethernet Cable (CAT5e)

# Setting Up in 3 Simple Steps

## Step 1: Power Up



- 1 Place a mesh WiFi unit (Mesh WiFi #1) near your router and connect them with the ethernet cable.
- 2 Connect Mesh WiFi #1 to a power outlet with the power adaptor.
- 3 Push the Mesh WiFi #1 power button. Wait about 3-5 minutes for both the 2.4GHz and 5GHz lights turn to solid GREEN.

# Setting Up in 3 Simple Steps

## Step 2: Use the AirTies WiFi app to complete your setup

The setup process should take only a couple of minutes.

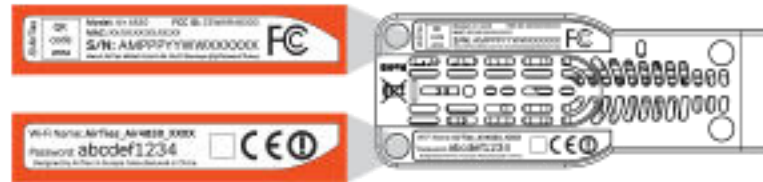
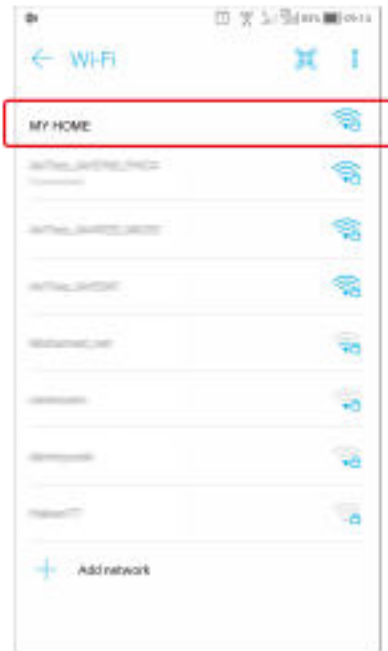
Things to take note of when pairing additional mesh WiFi units:

- a** Ensure the additional unit (Mesh WiFi #2) is in the same room as the first unit (Mesh WiFi #1), then power it on and wait 4 minutes
- b** Press the WPS buttons on both devices for 2 seconds (press Mesh WiFi #1 first). The WiFi LEDs on both devices will start **blinking green while pairing**. Allow up to 5 minutes for the devices to pair.
- c** When the 2.4GHz and 5GHz lights turn **solid GREEN** it means the **process has successfully completed**. You may now position Mesh WiFi #2 in your desired location.
- d** After positioning Mesh WiFi #2, check that its 2.4GHz and 5GHz lights are a **solid GREEN about 5 minutes** after power on. If the lights are not solid green, the reposition it closer to Mesh WiFi #1.



# Setting Up in 3 Simple Steps

Step 3: Connecting your mobile devices to your mesh WiFi network



AirTies Mesh WiFi password is located on the bottom of the AirTies Mesh WiFi unit

1. Connect your mobile device to the AirTies WiFi network.
2. When prompted for a password, please type in the WiFi Password printed on the bottom label of the AirTies Mesh WiFi unit.

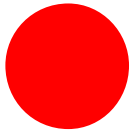
**NOTE:**

It is not necessary to switch off the WiFi in your router.

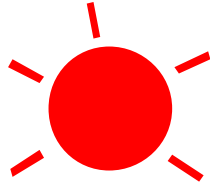
But it's recommended you select 'Forget This Network' on your client devices (such as phones, laptops etc.) so that your devices will not keep connecting to the WiFi from your router.

# Troubleshooting

If you see one of these lights, it indicates that your mesh WiFi unit is out of range. Hence, move the mesh WiFi units closer to each other and repeat the WPS pairing attempt.



Solid Red Light



Flashing Red Light

If you still have issues, check your Maxis Fibre internet service or router.

1. Ensure you have an active internet connection
2. Check that all cables are secured and properly connected
3. Reboot your mesh WiFi. Turn the power off and back on, then wait about 3-5 minutes for both the 2.4GHz and 5GHz lights to turn solid GREEN.

## Still not resolved?

**For Maxis customers:** Call 1-800-82-1123 or 123 (from Maxis mobile line) for us to perform troubleshooting. If your device is confirmed to be faulty, you can get a replacement via Maxis Centres. Please bring the complete set with packaging comprising a of a mesh WiFi unit, power adaptor and cat5e Ethernet cable.

**For non-Maxis customers:** Call AZ-Technology Sdn. Bhd. at +603-7804 8450. You will need to provide proof of purchase (POP).

### AZ-TECHNOLOGY SDN BHD

Unit A108 & A109 Block A Kelana Business Centre

No: 97 Jalan SS7/2 Kelana Jaya

47301 Petaling Jaya, Selangor, Malaysia

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## Need more coverage?

If you still have dead spots in your large home, walk in to a Maxis retail store to purchase additional units to extend your WiFi coverage in every room.

