

Frequently Asked Questions: 3+8 numbers

What is the 3+8 numbering plan?

The 3+8 numbering plan consists of a common 3-digit prefix and a unique 8-digit subscriber number (e.g. 011-12345678). Current 3+7 mobile numbers only have 7-digit subscriber numbers (e.g. 012-1234567).

When is 3+8 expected to be launched?

3+8 numbers will be available for use starting 15 December 2010.

Will existing 3+7 subscriber numbers be changed to this new format?

No. Existing 3+7 mobile numbers will not be changed at this point of time, meaning that there will be no impact to existing subscribers.

Who will be affected by this?

All service providers who provide services directly to mobile operators/service providers will be impacted if their system is not 3+8 number plan compliant. Examples of impacted parties are Mobile Operators, Fixed line Operators, MVNO, Content Providers and Institutions that provide services to their customers via mobile networks (e.g. Banks).

Why are the new numbers now 3+8?

Existing 7-digit numbers are running out. As part of a new initiative by SKMM, new 8-digit numbers are being introduced to support growing mobile number usage in the country.

Can my friends call or send SMS to me using this 3+8 number?

Yes.

Can I choose to register using an existing 3+7 number?

Yes. As long as the 3+7 number is available.

Will my existing 3+7 number be converted to a 3+8 number in the future?

It may.