

Firmware Update Procedures / Guides

I. To Completely remove the software manager (GlobeTrotter Mobility Manager, GTMM)

1. Go to the Control Panel of the operating system
2. Open ADD/REMOVE PROGRAMS
3. To uninstall the Globetrotter card and the GTMM software, select Globetrotter Mobility Manager and click the Remove button and then follow the steps of the uninstall wizard
4. Remove program folder C:\Program Files\Option
5. Remove configuration folder C:\Documents and Settings\user\LocalSettings\Application Data\MobilityManager
6. Remove connection folder C:\Documents and Settings\All Users\Application Data\MobilityManager
7. Reboot the PC

II. Install the latest software manager (GTMM)

III. PLEASE ENSURE RIGHT MODEL DATACARD IS INSERTED FOR FIRMWARE UPDATE (Note: Firmware is hardware specified)

http://www.maxis.com.my/3g/3gExperience_CUpgrade.asp

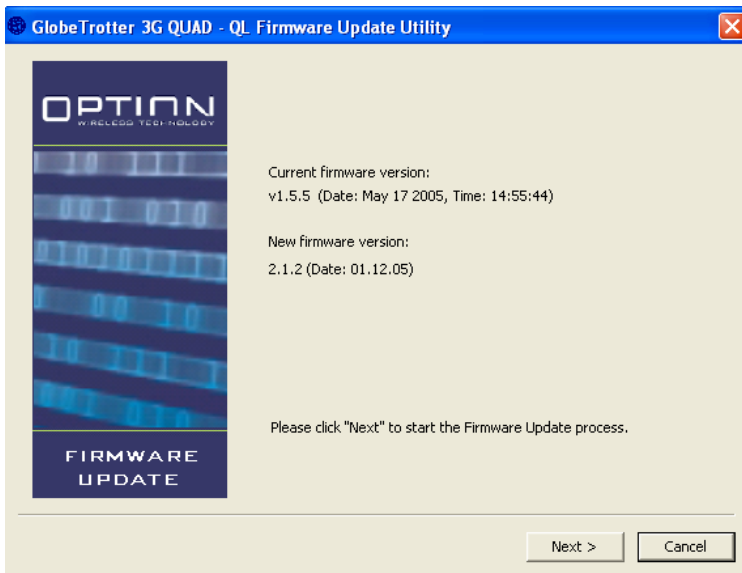
IV. Criteria of Firmware Update

- Make sure latest software manager is installed
- Close the GTMM
- Remove SIM (from datacard)
- Ensure right card model (above link)
- Run “FirmwareUpdater_Option_3GQuad_2.1.2.exe”
- Do not interrupt the upgrading process
- Wait a few seconds after completion , before removing the card (LEDs should be blinking simultaneously)

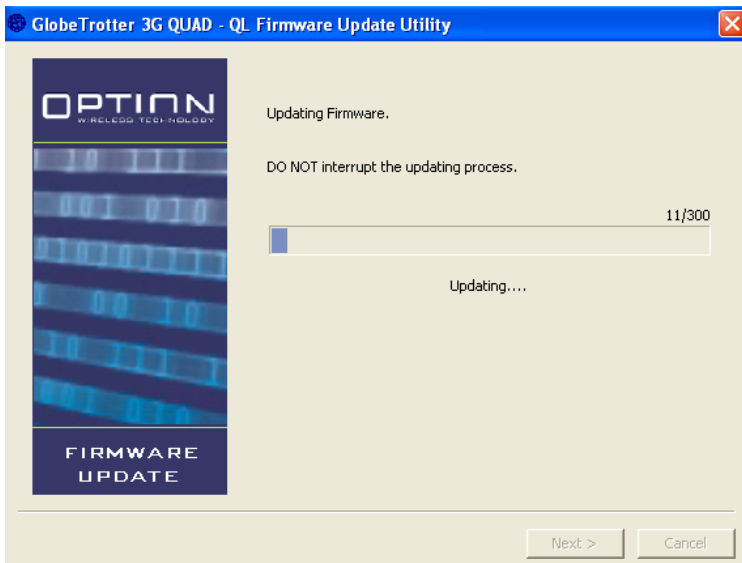


Step 1. Run “.exe” file. Ensure SIM is removed and GTMM is closed

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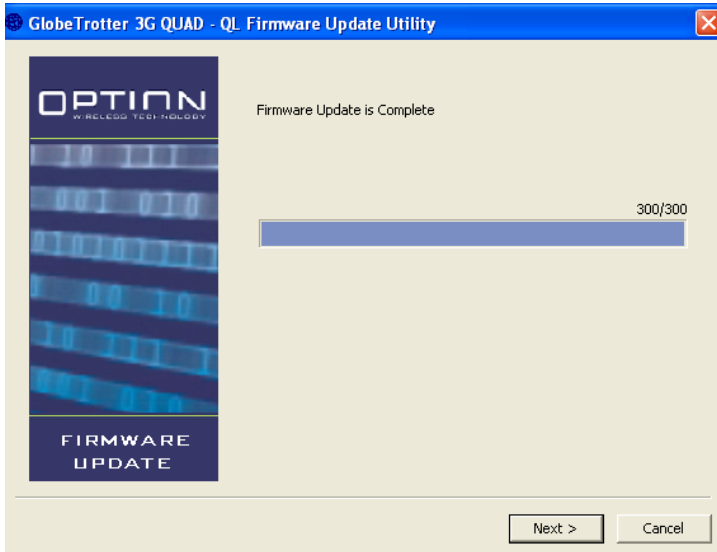


Step 2. Firmware Updater will validate the version. Make sure right model of datacard for upgrade.



Step 3. DO NOT INTERRUPT while firmware updating in process

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Step 4. Wait a few seconds until both LEDs are blinking simultaneously, before removing datacard. New Firware is ready for use

V. Error message for inserting the wrong model of datacard

